

## Reback remote backup services

*These days, most data used is electronically archived – not only in the office, but at home, too. And no matter whether it's financial or tax data, costings, designs or your digital photo album with the wedding pictures, it's irreplaceable. So a reliable data backup system is essential!*

**Reback is a simple and secure solution** for data backup and recovery over a DSL connection. With Reback, you can not only back up data from a central server, but also from branch offices, home workstations and field workers' devices, regardless of whether the data is on a server (Windows, Unix or AS 400), a PC, a notebook, a connected external hard drive or other storage medium. The data itself is already encrypted before it is transferred for storage in netcos AG's monitored computer centre via a data line which is also encrypted. The encryption code used is generated by the user when the system is installed, and is used for all future backups and connection authentications. No-one – not even netcos AG - can access the data without his or her own personal encryption code.

What's more, no additional hardware or software is required – a single piece of software is all you need. No need to buy tape drives, changers, tape libraries or additional storage media.

The system is easy to install, and you can start using it straight away, as no special knowledge is required. The backup itself is fully automatic and runs in the background – all day and every day, if you want – you just need to be online. And you can restore your data at any time. Identical files, especially operating system files - including those from different computers - are only backed up once, which keeps the volume of data to be transferred to a minimum. Reback has versioning, so you can specify the cycles in which backup is to take place, as well as how many past backups you want to access. Our computer centre is not only monitored 24/7, but has the additional protection afforded by air conditioning, high-availability technology and protection from internet attacks and viruses. And with the permanent availability provided by two internet lines, restoration is guaranteed at all times.

For our remote backup service, we use software developed by market leader Asigra.

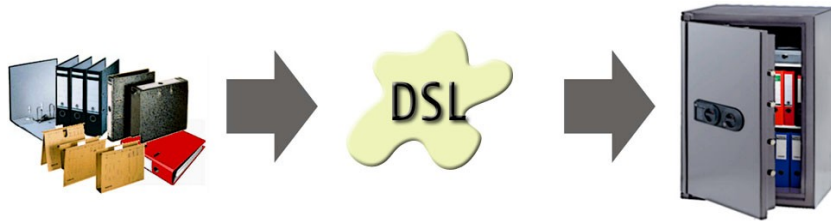


## The advantages of Reback:

- Simple and quick to install
- Very user-friendly
- No additional hardware or software system needed, and no additional storage media
- Low investment costs
- Agentless technology – no license costs
- Charging based on volume
- Fully automatic, regular backup in the background saves time and capacity
- Backups can run while you're working
- Requires very little bandwidth
- Scalable from one 1 gigabyte to several terabytes
- No long contracts – cancellable at a month's notice
- Backup data safely stored in monitored computer centre (data safe)
- Backup data spatially separate from file system.
- External connected hard drives and storage media also backed up
- Home workstations, field offices, branches, etc. backed up
- Quick and easy restoration of data
- Encrypted data only accessible using personal encryption code
- Reliable backup in compliance with data security regulations and guidelines
- Backup with versioning
- Incremental backup
- Data compressed before storage



## How remote backup works:



Data is backed up and recovered using client software (no license costs!) and the central storage system at the computer centre of the televaulting service provider. The client assures data encryption, data compression and elimination of duplicated data, as well as transmission to the storage system in the computer centre and receipt of data from it. The client transfers the data in encrypted form, and at the computer centre it is stored and managed in encrypted form as well. If you want, we can also archive the data and send it to you on a CD/DVD.



**Data security during transfer and storage of data:** backup data is encrypted **before** being transferred and also stored in encrypted form by the televaulting service provider, netcos AG.



**Agentless backup/restoration and archiving of corporate data of all kinds:** no cost-intensive backup agents on servers, desktops, laptops, database and email systems – one piece of software is all you need. No need to buy tape drives, changers, tape libraries or additional storage media.



**Data stored safely in a computer centre:** available at all times, 24-hour monitoring, maintenance and service, support and hotline, permanent availability with UPS; air conditioning, high availability technology and protection from internet attacks and viruses.



**Legal security of data backup and archiving:** system demonstrably complies with regulations and guidelines for data security and archiving, including those for the financial services, banking, insurance, retail, accounting, law and health sectors.

**System requirements for Reback:** Internet connection with an upstream speed of at least 256 KBit/s (i.e. for the transfer of data from your company to our computer centre).

## Prices

One-off installation fee: **€149** + VAT.

Monthly backup costs based on estimated data volumes: The following scale shows the prices charged to customers per month and GB:

<i>Quantity of data in GB</i>	<i>Price *</i>
Up to 3	flat rate of <b>€25</b>
4 – 10	<b>€4.90</b> per month and GB
11 - 100	<b>€3.90</b> per month and GB
101 - 250	<b>€2.90</b> per month and GB
251 - x	<b>€1.90</b> per month and GB

Monthly backup costs based on storage space used: The following scale shows the prices charged to customers per month and GB

<i>Quantity of data in GB</i>	<i>Price *</i>
Up to 3	flat rate of <b>€35</b>
4 – 10	<b>€9</b> per month and GB
11 - 100	<b>€7.90</b> per month and GB
101 - 250	<b>€5.90</b> per month and GB
251 - x	<b>€3.90</b> per month and GB

Other options:

<b>Service</b>	<b>Unit price*</b>	<b>Remarks</b>
On-site installation	<b>€85</b> per hour	Time and labour (within Germany only)
Backup on data medium, 640 MB CD	<b>€12.90</b>	Per CD, exc. shipment cost
Backup on data medium, 4.6 GB DVD	<b>€19.90</b>	Per DVD, exc. shipment costs
Backup on external USB hard disc	<b>€199.90</b>	80 GB data volume, exc. shipment costs
Code deposited at bank by legal firm	<b>€249</b>	Per year (bank in Germany)
Support and hotline according to usage	<b>€85</b> per hour	Time and labour (in English)
Support and hotline with contract and permanent monitoring	<b>€14</b>	Monthly; daily monitoring and controlling
Backup server	from <b>€990</b>	According to requirements and on-site equipment (within Germany only)

**As at: 01.01.2008**

\*All prices subject to the addition of VAT at the current statutory rate in Germany.

